

## Telemedicine:

Belliacres Pediatrics announces that we, now, offer telemedicine appointments for patients. Telemedicine is a HIPAA compliant platform that allows audio and video consultation. For many illnesses or concerns we can manage many these via this electronic communication. In fact, for many patients with acute illness (especially those with cough and fever), until we are able to obtain PPE's (personal protective equipment) in our office, we would prefer these visits. They are suboptimal for some concerns but we have been using them recently with significant success and great satisfaction. During office hours you may call to make an appointment for a telemedicine visit.

We will continue to see patients in the office until we are told, otherwise. We have been seeing patients for WellCare to keep immunizations up-to-date and ensure optimal health and for follow-up visits for patients with ongoing, non-contagious, issues. For patients with some long-standing chronic problems, if you have significant anxiety about visiting the office, we can, certainly, perform a telemedicine visit.

The insurance companies tell us that these visits, at this time of national emergency, should be a covered service.

Even after hours, if you have an urgent issue, and are nervous about visiting urgent care or the emergency room, we can arrange for one of these video visits.

## TELEMED REQUIREMENTS

Patients must have access to a computer with a camera and microphone. Also you must use either **Chrome or Mozilla** as the browser. In advance of the visit, each patient should have a temperature and recent weight taken at home.

5 minutes before your allotted telemedicine visit you should go to:

**<https://doxy.me/BelliacresPeds>**

After you login you will enter a virtual waiting room. Your appointment should start shortly thereafter.